

abitex

abitex srl

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10 years guarantee



Abitex srl gives a 'ten years' guarantee against wear though (the complete deterioration of the fabric's structure in normal public and private areas) and loss of colour on current brand products.

1. all products are supplied fit for purpose, as stated on the specifications mentioned.
2. all products meet the technical specification current at the time of manufacture .
3. all products will normally provide years' usage from the date of invoice providing:
 - appropriate good practice upholstery manufacturing methods have been used by furniture manufacturer i.e.;
 - good quality foams or waddings have been used to protect the fabric from any wood and/or metal edges (upholstered objects does not have sharp edges and corners and the foam used must remain unchanged for at least years and does not crumble;
 - regular cleaning has been carried out by the end user (including keeping entirely free of dust and soiling) as specified by the cleaning guide and the our maintenance instruction;
 - furniture has only been subjected to normal daily 8/9 hours usage i.e. not continuous usage /shift usage).;
 - furniture has been only subjected to normal " wear and tear";
 - furniture has not been subjected to misuse or abuse (the guarantee does not cover Spot wear caused by a metal zip in a pair of jeans, metal studs in a belt, a metal comb in a rear pocket etc.).

Abitex srl declines any responsibility about the incorrect use of the product and reserves the right for our technical staff to investigate on site any claim arising from this product guarantee.

Should the guarantee become operating Abitex srl will cope only with the fabric's cost, not with the expenses of re-upholstery or repairing.

In the event of complaint the reference to invoice's number and date along with production's lot number is essential requirement for claim's acceptance.